



## **Family Evaluation of Hospice Care (FEHC) Survey**

### **CROSSWALK**

**2008 to 2011 Surveys**



## LEGEND

	New question
	New number
	Deleted

2008 SURVEY	2011 SURVEY	TYPE OF CHANGE
	A1) In what month and year did the patient die?	Added question
A1) For about how many days or months did the patient receive hospice services?	A2) For about how many days or months did the patient receive hospice services?	Changed number
A2) As far as you know, did any member of the hospice team speak to the patient or to a family member about the patient's wishes for medical treatment as he/she was dying?	A3) As far as you know, did any member of the hospice team speak to the patient or to a family member about the patient's wishes for medical treatment as he/she was dying?	Changed question number
A3) At any time while the patient was under the care of hospice, did the doctor or another hospice team member do anything with respect to end-of-life care that was inconsistent with the patient's previously stated wishes?	A4) At any time while the patient was under the care of hospice, did the doctor or another hospice team member do anything with respect to end-of-life care that was inconsistent with the patient's previously stated wishes?	Changed question number
B1) While under the care of hospice, did the patient have pain or take medicine for pain?	B1) While under the care of hospice, did the patient have pain or take medicine for pain?	



B2) How much medicine did the patient receive for his/her pain?	B2) How much medicine did the patient receive for his/her pain?	
B3) Did you or your family receive any information from the hospice team about the medicines that were used to manage the patient's pain?	B3) Did you or your family receive any information from the hospice team about the medicines that were used to manage the patient's pain?	
B4) Did you want more information than you got about the medicines used to manage the patient's pain?	B4) Did you want more information than you got about the medicines used to manage the patient's pain?	
B5) While under the care of hospice, did the patient have trouble breathing?	B5) While under the care of hospice, did the patient have trouble breathing?	
B6) How much help in dealing with his/her breathing did the patient receive while under the care of hospice?	B6) How much help in dealing with his/her breathing did the patient receive while under the care of hospice?	
B7) Did you or your family receive any information from the hospice team about what was being done to manage the patient's trouble with breathing?	B7) Did you or your family receive any information from the hospice team about what was being done to manage the patient's trouble with breathing?	
B8) Did you want more information than you got about what was being done for the patient's trouble with breathing?	B8) Did you want more information than you got about what was being done for the patient's trouble with breathing?	
B9) While the patient was under the care of hospice, did he/she have any feelings of anxiety or sadness?	B9) While the patient was under the care of hospice, did he/she have any feelings of anxiety or sadness?	
B10) How much help in dealing with these feelings did the patient receive?	B10) How much help in dealing with these feelings did the patient receive?	



C1) How often were the patient's personal care needs - such as bathing, dressing, and changing bedding - taken care of as well as they should have been by the hospice team?	C1) How often were the patient's personal care needs - such as bathing, dressing, and changing bedding - taken care of as well as they should have been by the hospice team?	
C2) How often did the hospice team treat the patient with respect?	C2) How often did the hospice team treat the patient with respect?	
D1) While the patient was under the care of hospice, did you participate in taking care of him/her?	D1) While the patient was under the care of hospice, did you participate in taking care of him/her?	
D2) Did you have enough instruction to do what was needed?	D2) Did you have enough instruction to do what was needed?	
D3) How confident did you feel about doing what you needed to do in taking care of the patient?	D3) How confident did you feel about doing what you needed to do in taking care of the patient?	
D4) How confident were you that you knew as much as you needed to about the medicines being used to manage the patient's pain, shortness of breath, or other symptoms?	D4) How confident were you that you knew as much as you needed to about the medicines being used to manage the patient's pain, shortness of breath, or other symptoms?	
D5) How often did the hospice team keep you or other family members informed about the patient's condition?	D5) How often did the hospice team keep you or other family members informed about the patient's condition?	
D6) Did you or your family receive any information from the hospice team about what to expect while the patient was dying?	D6) Did you or your family receive any information from the hospice team about what to expect while the patient was dying?	
D7) Would you have wanted more information about what to expect while the patient was dying?	D7) Would you have wanted more information about what to expect while the patient was dying?	



D8) How confident were you that you knew what to expect while the patient was dying?	D8) How confident were you that you knew what to expect while the patient was dying?	
D9) How confident were you that you knew what to do at the time of death?	D9) How confident were you that you knew what to do at the time of death?	
E1) Did any member of the hospice team talk with you about <u>your</u> religious or spiritual beliefs?	E1) Did any member of the hospice team talk with you about <u>your</u> religious or spiritual beliefs?	
E2) Did you have as much contact of that kind as you wanted?	E2) Did you have as much contact of that kind as you wanted?	
E3) How much emotional support did the hospice team provide to you <u>prior</u> to the patient's death?	E3) How much emotional support did the hospice team provide to you <u>prior</u> to the patient's death?	
E4) How much emotional support did the hospice team provide to you <u>after</u> the patient's death?	E4) How much emotional support did the hospice team provide to you <u>after</u> the patient's death?	
	E5) How much help did the patient and/or you receive from volunteers while under the care of hospice?	Added question
E5) While under the care of hospice, did the patient have a need for special medical equipment, such as a hospital bed, a wheel chair, or oxygen?		Deleted question
E6) Did the patient receive all equipment needed?		Deleted question
E7) How much of a problem, if any, was it to get the needed medical equipment?		Deleted question
E8) How often did the patient have to wait too long for the pharmacy to deliver his/her medications?		Deleted question



F1) How often did someone from the hospice team give confusing or contradictory information about the patient's medical treatment?	F1) How often did someone from the hospice team give confusing or contradictory information about the patient's medical treatment?	
F2) While under the care of hospice, was there always one nurse who was identified as being in charge of the patient's overall care?	F2) While under the care of hospice, was there always one nurse who was identified as being in charge of the patient's overall care?	
F3) Was there any problem with hospice doctors or nurses not knowing enough about the patient's medical history to provide the best possible care?	F3) Was there any problem with hospice doctors or nurses not knowing enough about the patient's medical history to provide the best possible care?	
F4) How well did the hospice team do at providing end-of-life medical care that <u>respected the patient's wishes</u> ?		Deleted question
F5) How well did the hospice team <u>communicate</u> with the patient and his/her family about the illness and the likely outcomes of care?		Deleted question
F6) How well did the hospice team make sure that the patient's <u>symptoms were controlled</u> to a degree that was acceptable to him/her?		Deleted question
F7) How well did the hospice team make sure that the patient <u>died on his/her own terms</u> ?		Deleted question
F8) How well did the hospice team do at <u>providing emotional support</u> for you and the patient's family and friends?		Deleted question



G1) Overall, how would you rate the care the patient received while under the care of hospice?	G1) Overall, how would you rate the care the patient received while under the care of hospice?	
G2) How would you rate the way the hospice team responded to your needs in the evenings and weekends?	G2) How would you rate the way the hospice team responded to your needs in the evenings and weekends?	
G2a) Overall, how would you rate the <u>hospice team members</u> who provided care?		Deleted question
G2b) Did the hospice team explain the plan of care to you in a way that you could understand?	G2a) Did the hospice team explain the plan of care to you in a way that you could understand?	Changed question number
G2c) How often did you agree with changes in the plan of care?	G2b) How often did you agree with changes in the plan of care?	Changed question number
G2d) Did the hospice team's explanation of the Patient's Bill of Rights help you to understand your loved one's rights?		Deleted Question
G3) Based on the care the patient received, would you recommend hospice services to others?	G3) Based on the care the patient received, would you recommend <b>this hospice to others?</b>	Modified question
G3a) In your opinion, was the patient referred to hospice too early, at the right time, or too late during the course of his/her final illness?	G4) In your opinion, was the patient referred to hospice too early, at the right time, or too late during the course of his/her final illness?	Changed question number
G3b) While under the care of hospice, was the patient in a nursing home?	G5) While under the care of hospice, was the patient in a nursing home?	Changed question number



G3c) After hospice became involved, would you say the quality of end-of-life care the patient received:	G5a) After hospice became involved, would you say the quality of end-of-life care the patient received:	Changed question number
H1) How old was the patient when he/she died? _____ years	H1) How old was the patient when he/she died? _____ years	
H2) Was the patient male or female?	H2) Was the patient male or female?	
H3) Please choose the one disease group that best describes the <u>primary illness</u> that caused the patient to be referred to hospice. <i>Please choose only one.</i>	H3) Please choose the one disease group that best describes the <u>primary illness</u> that caused the patient to be referred to hospice. <i>Please choose only one.</i>	
H4) What is the highest grade or level of school that the patient completed?	H4) What is the highest grade or level of school that the patient completed?	
H5) Was the patient of Hispanic or Spanish family background?	H5) Was the patient of Hispanic or Spanish family background?	
H6) Which of the following best describes the patient's race?	H6) Which of the following best describes the patient's race?	
I1) What is your relationship to the patient?	I1) What is your relationship to the patient?	
I2) How old were you on your last birthday? _____ years	I2) How old were you on your last birthday? _____ years	
I3) Are you male or female?	I3) Are you male or female?	
I4) What is the highest grade or level of school that you have completed?	I4) What is the highest grade or level of school that you have completed?	



I5) Are you of Hispanic or Spanish family background?	I5) Are you of Hispanic or Spanish family background?	
I6) Which of the following best describes your race?	I6) Which of the following best describes your race?	
J1) Is there anything else that you would like to tell us about the care provided by the hospice team?	J1) Is there anything else that you would like to tell us about the care provided by the hospice team?	