

# NHPCO COVID-19 Update - 05/05/20

NHPCO has created this update for hospice and palliative care providers to share recent news and helpful links.

"You are there for your community. NHPCO is there for you."

## **Policy Updates**

### **CMS COVID-19 Frequently Asked Questions Released**

On May 1, CMS issued another set of <u>COVID-19 frequently asked questions</u>. For provider convenience, NHPCO has <u>excerpted the hospice questions</u> – you will find them very familiar and have been answered on CMS stakeholder calls as well.

### CMS Home Health and Hospice Stakeholder Call

Thank you to Liz Fowler, CEO of Bluegrass Care Navigators in Lexington, Kentucky for her presentation on the CMS Home Health and Hospice Stakeholder Call today. We are excerpting part of her remarks for hospice providers as a reflection on COVID-19 and what will come.

Beyond infection control we are beginning to think about what our team members will need on the front lines with us post COVID-19 and the promise for support. There is an emotional toll the anxiety that the pandemic is taking on the caregivers and it is taking a lot of resiliency and adrenaline to go on. It is an emotional demand -- for those of you that have delivered care in other emergency situations -- hurricanes in Florida or the Las Vegas shooting -- there's a psychological and physical drop off when you go from being a hero to the front line and that emergency situation to returning to normal.

Although we are all yearning for normalcy and getting back to the way we've done business in the past, it very likely will be a big let down to a lot of our front line heroes and we are still wondering what our best practices going to be with that. I think number one is having an awareness that what we are doing right now is very stressful and has a real "feel good" feeling to it. Many of us are doing extra services and supports for our frontline team members and we are going to take those away. What does that do to their morale? We should acknowledge they will have unsettled feelings and perhaps depression that business as normal is not as exciting anymore.

## Introducing the new NHPCO COVID-19 Government Funding Webinar Series

NHPCO is proud to provide up to the minute information on the various federal COVID-19 funding sources and the key information hospice providers need to know. The webinar series is designed to provide information.

#### Webinar #1

May 7, 2020: 12:00 noon to 1:30 pm ET

Up to the Minute Information on the CARES Act Provider Relief Fund -- What You Need to Know

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**Description:** The funding hospice providers received from the CARES Act Provider Relief Fund does come with strings attached. What should a hospice know about the funding? What resources are needed right now? In this webinar, hospice providers can submit questions ahead of time and be able to hear the latest information on Provider Relief funds.

Faculty: Meg Pekarske, Bryan Nowicki and Andrew Brenton, Husch Blackwell law firm

**Registration:** Webinar #1 is exclusively for NHPCO members. Members should make sure they are logged into the NHPCO website and then visit the <u>Government Funding Webinar Series</u> page where they'll find information and the link for the ZOOM registration. Please make sure you send questions when you register so that the faculty can address your questions on Thursday.

#### Webinar #2

May 18: 2:00 to 4:00 pm ET

Dealing with Multiple Sources of CARES Act Funding (Provider Relief Funding, PPP Loans, Accelerated Payments) and Preparation for Reporting

**Description:** The program will provide attendees with an increased understanding of provider obligations relating to the various funding streams available to them during this period. To meet their pressing concerns regarding use of funds and preparing for reporting to the funding sources, attendees will be provided with practical guidance in the identification of qualifying charges against the respective revenue sources as well as the avoidance of duplicate charges against those revenue sources.

**Faculty:** Meg Pekarske and Bryan Nowicki, Husch Blackwell, Mark Sharp, CPA and Aaron Little, CPA, BKD, and Ted Cuppett, CPA, The Health Group. Registration will be available soon.

### Webinar #3

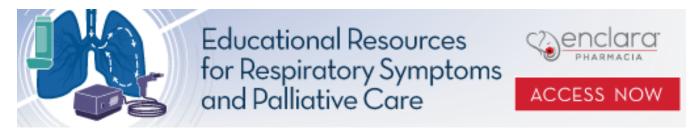
June date: TBD. More information will be made available soon.

Update on COVID-19 Government Funding and the July Reporting Due

# **Provider Update**

Hospice Providers Demonstrate Commitment to Serving Patients during Coronavirus Pandemic Hundreds of NHPCO provider members have added their name to the COVID-19 Commitment to Care sign-on letter. Read the NHPCO press release (05/04/20) that includes a link to the letter.

## Resources



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