Letter of Commitment
Our Commitment to Care during the COVID-19 Pandemic

We, the undersigned members of the National Hospice and Palliative Care Organization (NHPCO), commit to caring for patients and families in need as we face the worst public health crisis in over a century.

Suffering patients impacted by the coronavirus (COVID-19) rely on the interdisciplinary, person-centered care that the community-based hospice and palliative community provides. The hospice philosophy of care focuses on caring for the whole person by addressing physical, emotional, and spiritual needs, and is provided by an interdisciplinary team comprised of physicians, nurses, social workers, home health aides, chaplains, bereavement professionals, volunteers, and allied therapists. As more hospitals reach maximum capacity, patients continue to be discharged back into the community and the demand for symptom management and emotional and spiritual support grows. We will continue to treat patients ensuring that patients do not die alone, and in some cases saving lives, and we are prepared for the thousands more Americans who will seek care in hospice inpatient units and in their homes as many states experience their peaks in the coming weeks as projected by the Centers for Disease Control.¹

As COVID-19 claims the lives of Americans leaving family members and loved ones to struggle with the often sudden and traumatic loss, it should be remembered that hospice providers often serve as important community bereavement resource centers. Many hospices open their bereavement support services to those in the community beyond the customary family caregivers of the patients they have served. Providers have a history of offering support to communities following natural disasters, mass casualty events, other public health tragedies. Hospice bereavement professionals are called upon to help individuals and communities cope with the loss and grief that is now a part of our nation’s experience from the COVID-19 pandemic.

With our commitment to serve these patients impacted by COVID-19 comes our commitment to keep our patients, family caregivers, and staff members safe. Like the rest of the health care system coping with the COVID-19 pandemic, our provider community is facing several challenges including a dire shortage of resources, like personal protective equipment, testing supplies, and staffing. But, in the face of this challenge, we continue to care for patients by finding creative solutions.

¹ Sun, Lena H. "CDC director warns second wave of coronavirus is likely to be even more devastating." WashingtonPost.com, 21 April 2020.
It is unknown how many lives will be impacted by COVID-19 or how long the virus will continue to cause major disruptions around the world. The hospice and palliative care community has faced similar unknowns in the past with the HIV/AIDS epidemic. We did not shy away – we cared for the patients who needed us at that time, and we did so with honor and respect.

In the face of uncertainty and the many unknowns, we stand ready to serve and deliver the high-quality person-centered care our patients and families receive every day, to make the safety of our team members a priority, and to remember the sanctity of every individual we care for during the COVID-19 pandemic and beyond.

Respectfully,

A-One Hospice Providers, Inc.  
Chino, CA

Three Oaks Hospice, Inc.  
Dallas, TX

Coastal Hospice, Inc.  
Salisbury, MD

StateServ-Hospicelink  
Birmingham, AL

GHPCO  
Stockbridge, GA

San Gabriel Hospice  
Glendora, CA

Ardent Hospice  
Flower Mound, TX

Chattahoochee Hospice  
Valley, AL

Pathway Hospice, LLC  
Greenville, SC

Brighton Hospice  
Minneapolis, MN

Peterson Regional Medical Center  
Kerrville, TX

Teleios Collaborative Network  
Flat Rock, NC

Hospice of the Big Country  
Abilene, TX

Hospice of Wichita Falls  
Wichita Falls, TX

Reliance Hospice and Palliative Care  
Torrance, CA

Hospice of the Calumet Area  
Munster, IN

Montgomery Hospice  
Rockville, MD

Continuum Care Hospice  
Parma, OH

Aurora at Home Hospice  
Wauwatosa, WI

Family Comfort Hospice & Palliative Care  
Scottsdale, AZ
Hospice of Anchorage
Anchorage, AK

AseraCare Hospice (national provider)
Dallas, TX

Guthrie Hospice
Towanda, PA

Quality Hospice Care, Inc.
Philadelphia, MS

Hospice of the Miami Valley
Xenia, OH

Hospice of Southern Illinois, Inc.
Belleville, IL

Skirball Hospice
Encino, CA

Southern Grace Hospice and Palliative Care
McDonough, GA

Elara Caring (national provider)
Addison, TX

Soulistic Hospice
Tucson, AZ

Michigan HomeCare & Hospice Association
Okemos, MI

Kentucky Association of Hospice and Palliative Care
Frankfort, KY

VAHPC
Richmond, VA

Oswego County Health Department Hospice
Oswego, NY

Saint Paul Elder Services Inc
Kaukauna, WI

HealthPartners Hospice & Palliative Care
Bloomington, MN

CRVNA
Concord, NH

Hospice of Hope Ohio Valley
Mount Orab, OH

Jefferson Health Home Care and Hospice
Warminster, PA

Seasons Hospice
Rochester, MN

Life Touch Hospice
El Dorado, AR

Palladium Hospice and Palliative Care
Greenville, SC

Hospice of the Chesapeake
Pasadena, MD

Seasons Hospice and Palliative Care (national provider)
Rosemont, IL

Calumet County HHC & Hospice Agency
Chilton, WI

Roper St. Francis Healthcare dba Roper Hospice
Charleston, SC

Care Plus Hospice, Inc.
Laguna Hills, CA

As of May 21, 2020.
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Des Moines, IA

Caring Hospice
Fort Washington, PA

Hospice Council of West Virginia
Charleston, WV

Columbus Hospice of Georgia & Alabama
Columbus, GA

Mother Teresa Hospice
Monaca, PA

Assisted Hospice and Palliative Care
Thousand Oaks, CA

Hospice of Southern Maine
Scarborough, ME

Hospice in the Pines, Inc.
Lufkin, TX

MaineHealth Care at Home
Saco, ME

Beth Israel Lahey Health at Home
Beverly, MA

Anew Hospice
Indianapolis, IN

Community Hospice, Inc.
Modesto, CA

Hospice of Midland
Midland, TX

Hospice and Healthcare Communications
Naples, FL

Hospice of the Valley, Inc.
Decatur, AL

Homecare & Hospice Association of Utah
North Salt Lake, UT

Hospice of Redmond
Redmond, OR

Mercyhealth at Home Hospice
Rockford, IL

University of Chicago/Ingalls Home Care
Harvey, IL

Hospice of Havasu
Lake Havasu City, AZ

Interim Healthcare Hospice and Palliative Care (national provider)
Colorado Springs, CO

Home Care and Hospice Association of New Jersey
Cranford, NJ

Pennsylvania Hospice and Palliative Care Network
Hershey, PA

Interim Gift of Hospice
San Diego, CA

Valor HospiceCare
Tucson, AZ

Delta Care Rx
Pittsburgh, PA

Hospice of the Calumet Area
Munster, IN

As of May 21, 2020.
Crown Hospice Inc  
Cape Girardeau, MO

BAYADA Home Health Care (national provider)  
Mooresstown, NJ

Mountain Hospice, Inc.  
Belington, WV

Ohio Living Home Health and Hospice- Greater Akron  
Fairlawn, OH

CareBridge Primary and Palliative Care  
Cincinnati, OH

Hospice of Southwest Ohio  
Cincinnati, OH

Central Coast VNA  
Monterey, CA

Southeast Hospice Network  
Jasper, AL

Hospice of Jefferson County  
Watertown, NY

Inspire Hospice, LLC  
Overland Park, KS

Caring Hospice Services of NY  
Brooklyn, NY

Hinds Hospice  
Fresno, CA

Lumina Hospice and Palliative Care  
Corvallis, OR

AvaCare, Inc.  
Greensboro, NC

Crater Community Hospice  
Petersburg, VA

Baptist Hospice  
Montgomery, AL

Hospice of the Prairie & Prairie Home Health  
Dodge City, KS

Hospice & Palliative Care Association of Arkansas  
Little Rock, AR

Center for Hope Hospice & Palliative Care  
Scotch Plains, NJ

St. Mary's Hospice Services, Inc.  
Fresno, CA

Chaplaincy Health Care  
Richland, WA

Faith Hospice of the Ozarks  
Rogersville, MO

Hospice of Spokane  
Spokane, WA

Lutheran Hospice  
Mt. Pleasant, SC

Hospice of the Ozarks  
Mountain Home, AR

Winnebago Medical Center Hospice  
Decorah, IA

Oregon Hospice & Palliative Care Association  
Marylhurst, OR
Washington State Hospice & Palliative Care Organization
Camas, WA

Partners In Home Care
Missoula, MT

Anchor of Hope Hospice
Plano, TX

Wren Hospice
Greer, SC

Hospice of Eastern Idaho, Inc
Idaho Falls, ID

Help for Health Hospice
Riverton, WY

Compass Regional Hospice
Centreville, MD

Heart to Heart Hospice (national provider)
Plano, TX

Treasure Valley Hospice
Nampa, ID

Best Home Health & Hospice
Evanston, WY

Arizona Hospice & Palliative Care Organization
Tempe, AZ

Willamette Valley Hospice & Palliative Care
Salem, OR

Essence of Life Hospice
Amana, IA

Missouri Hospice & Palliative Care Association
Jefferson City, MO

Lutheran Seniorlife, VNA, Western PA Hospice and Palliative Care
Butler, PA

Hospice of Orange & Sullivan Counties, Inc.
Newburgh, NY

Lehigh Valley Hospice
Allentown, PA

CHI Health at Home
Omaha, NE

Hospice and Homecare of Juneau
Juneau, AK

ABC Hospice Inc.
Rainsville, AL

Acclivity Health Solutions, Inc.
Jacksonville, FL

Lavender Hospice, LLC
Phoenix, AZ

Tidewell Hospice
Sarasota, FL

Calvert Hospice, Inc.
Prince Frederick, MD

Care Dimensions
Danvers, MA

OnePoint Patient Care
Tempe, AZ

Kantime, dba Kanrad Technologies, Inc.
San Jose, CA

As of May 21, 2020.
Aberdeen Place Hospice, Inc.
Roswell, GA

All Care Hospice
Lynn, MA

West River Hospice
Needham, MA

Home Care, Hospice & Palliative Care
Alliance of NH
Concord, NH

LightBridge Hospice and Palliative Care
San Diego, CA

Optage Hospice
Roseville, MN

RC Hospice
Rancho Cordova, CA

Hospice Care Team
Texas City, TX

Ohio Council for Home Care & Hospice
Columbus, OH

Composing Life Out of Loss
Prospect, KY

Banner Hospice
Gilbert, AZ

Hospice of Lansing
Lansing, MI

Hospice of Humboldt
Eureka, CA

Hospice of Northwest Ohio
Perrysburg, OH

Amity Hospice
Dallas, TX

Henry Ford Hospice
Detroit, MI

Phoebe Hospice
Albany, GA

Transitions LifeCare
Raleigh, NC

Parentis Health
Laguna Hills, CA

Hospice of Morrow County, Inc.
Mount Gilead, OH

Journeys Hospice Inc.
Nampa, ID

Treasure Coast Hospice
Stuart, FL

Arkansas Hospice, Inc.
North Little Rock, AR

Hospice Care Options
Macon, GA

Hudson Valley Hospice
Poughkeepsie, NY

Heart 'n Home Hospice
Fruitland, ID

Mountain Valley Hospice
Gloversville, NY

Rainbow Hospice Care
Jefferson, WI

Three Oaks Hospice
Dallas, TX

Tidelands Community Hospice
Goreegetown, SC

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<td>Hunt Valley, MD</td>
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<tr>
<td>Freudenthal Hospice</td>
<td>Saint Joseph, MO</td>
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<tr>
<td>Arcturus Hospice and Palliative Care</td>
<td>Peachtree Corners, GA</td>
</tr>
<tr>
<td>Lakeside Hospice, Inc</td>
<td>Pell City, AL</td>
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<tr>
<td>HeartsWay Hospice of NE Texas</td>
<td>Longview, TX</td>
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<tr>
<td>LB Hospice</td>
<td>Fergus Falls, MN</td>
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<tr>
<td>Empath Health</td>
<td>Clearwater, FL</td>
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<tr>
<td>Hospice of North Idaho</td>
<td>Coeur d' Alene, ID</td>
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<tr>
<td>Hospice of Jackson County</td>
<td>Maquoketa, IA</td>
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<td>Carroll Hospice, Inc</td>
<td>Westminster, MD</td>
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<tr>
<td>Harry Hynes Memorial Hospice</td>
<td>Wichita, KS</td>
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<tr>
<td>Hospice of St. Lawrence Valley</td>
<td>Potsdam, NY</td>
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<tr>
<td>Carilion Clinic Hospice New River Valley</td>
<td>Radford, VA</td>
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<td>Hospice of Salina</td>
<td>Salina, KS</td>
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<tr>
<td>Hospice of the West</td>
<td>Phoenix, AZ</td>
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<tr>
<td>Baptist Health Hospice</td>
<td>Little Rock, AR</td>
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<tr>
<td>Hospice &amp; Palliative Care Network of Buffalo</td>
<td>Buffalo, NY</td>
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<tr>
<td>Cascade Health Hospice</td>
<td>Eugene, OR</td>
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<tr>
<td>Hospice of the Piedmont</td>
<td>High Point, NC</td>
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<tr>
<td>Intrepid USA (national provider)</td>
<td>Carrollton, TX</td>
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<tr>
<td>Kindred at Home (national provider)</td>
<td>Atlanta, GA</td>
</tr>
<tr>
<td>BSA Hospice of the Southwest</td>
<td>Amarillo, TX</td>
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<tr>
<td>Shepherd's Cove</td>
<td>Albertville, AL</td>
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<tr>
<td>Integrity Hospice</td>
<td>Dublin, GA</td>
</tr>
<tr>
<td>Hospice Community Care</td>
<td>Glen Allen, VA</td>
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<tr>
<td>SOMC Hospice &amp; Palliative Care</td>
<td>Portsmouth, OH</td>
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</table>

As of May 21, 2020.
Kindful Hospice
Ada, OK

Reliable Hospice
Anaheim, CA

Hope Healthcare
Ft. Myers, FL

The Elizabeth Hospice
Escondido, CA

LHC Group, Inc. (national provider)
Lafayette, LA

CareFirst
Painted Post, NY

Visiting Nurse Association of Texas
Dallas, TX

All Caring Hospice
Canfield, OH

Alliance Hospice
Martinez, GA

Essentia Health Hospice and Palliative Care (national provider)
Duluth, MN

Grace Hospice
Minneapolis, MN

Shanti Hospice
Chandler, AZ

Chautauqua Hospice and Palliative Care
Lakewood, NY

Hospice of West Tennessee
Jackson, TN

Hospice & Community Care
Lancaster, PA

Hospice Services and Palliative Care of Northwest Kansas
Phillipsburg, KS

Delaware Hospice, Inc.
Newark, DE

Emmanuel Hospice
Grand Rapids, MI

Reliance Hospice Inc.
Palm Desert, CA

Visiting Nurses Hospice, Inc.
Burbank, CA

Saint Alphonsus Home Health and Hospice
Boise, ID

Trinity Hospice
Worcester, MA

Franey & Associates Consulting, Inc.
Portland, OR

Grant Memorial Hospice
Petersburg, WV

Hospice of Limestone County
Athens, AL

MJHS Hospice and Palliative Care
New York, NY

Sangre de Cristo Hospice & Community Care
Pueblo, CO

Heart ‘n Home Hospice & Palliative Care, LLC
Fruitland, ID
American River Hospice Services
Sacramento, CA

Homecare Homebase
Dallas, TX

Smoky Mountain Home Health and Hospice
Newport, TN

FirstHealth Hospice & Palliative Care
West End, NC

Hospice of Lenawee
Adrian, MI

Residential Hospice (national provider)
Troy, MI

Hearth Hospice
Chattanooga, TN

Hospice of the Plains
Sterling, CO

South Carolina Home Care & Hospice Association
Raleigh, NC

Wings of Hope Hospice
Allegan, MI

Hospice of the Red River Valley
Fargo, ND

Illinois Valley Hospice
Peru, IL

Hospice of Hope, Inc.
Maysville, KY

Northern Light Home Care & Hospice
South Portland, ME

United Hospice & Palliative Care of Arizona, LLC
Phoenix, AZ

Hospice of Health First
Melbourne, FL

Angels Care Hospice
Wichita, KS

CT Association for Healthcare at Home
Wallingford, CT

Hospice of North Central Oklahoma
Ponca City, OK

As of May 21, 2020.