



2019 INTERDISCIPLINARY CONFERENCE

THE PREMIERE CONFERENCE FOR HOSPICE AND
PALLIATIVE CARE TEAMS AND INDIVIDUALS.

EDUCATION PROGRAMS & PRECONFERENCE SEMINARS - NOVEMBER 2-3
MAIN CONFERENCE - NOVEMBER 4-6
ORLANDO

REGISTER AT [NHPCO.ORG/IDC2019](https://nhpco.org/idc2019) TODAY!



ABOUT

Join your colleagues for the 2019 Interdisciplinary Conference to experience a unique blend of keynotes, educational sessions, preconference learning and networking opportunities grounded in the philosophy of the interdisciplinary team. Engage with colleagues from across the country as you learn about new approaches, successful models and innovations that will advance your professional skill set and help strengthen your organization.

Who should attend?

Professionals in the hospice and palliative care field and related stakeholders in the following disciplines and roles: advanced nurse practitioner, bereavement, nurse, palliative care, pediatrics, physician, quality, regulatory and compliance, social work, spiritual care.

FOLLOW THE ACTION AT #IDCONF19

KEYNOTE PRESENTATIONS

Monday, November 4

SENATOR JACKY ROSEN

U.S. Senator for Nevada

Legislation and Advocacy for the Hospice and Palliative Care Community

Relationships between the hospice and palliative care community and legislators on Capitol Hill must be ongoing to ensure that the people in need of our care and services are a priority. NHPCO is honored to kick off the IDC with Senator Jacky Rosen a freshman senator from Nevada who has been a champion for our community since her years in the House of Representatives where she created the bipartisan Palliative Care Taskforce. Senator Rosen has first-hand experience with both hospice and palliative care as a family-caregiver deepening her understanding of our mission. Rosen will talk about the importance of hospice and palliative care and the need for bipartisan solutions to expand access to care for millions of Americans managing serious illness.



Tuesday, November 5

JONATHAN D. FLEECE

President and CEO, Stratum Health System and Tidewell Hospice

The New Health Age: The Future of Health Care

Stratum Health System and Tidewell Hospice President and CEO Jonathan D. Fleece, Esq., is a proven healthcare leader and visionary whose roots and community involvement run deep in Manatee and Sarasota counties. Jonathan, a Florida board-certified health care attorney, became Stratum/Tidewell CEO in October 2018 after serving as President/CEO and a shareholder of the law firm, Blalock Walters, P.A., in Bradenton and Sarasota. He is the co-author of *The New Health Age: The Future of Health Care in America*, with acclaimed futurist, author, and speaker, David Houle. Jonathan and David also are co-founders of New Health Age Advisors, and Jonathan is founder of tobe4HEALTH.



Wednesday, November 6

DERRECK KAYONGO

Founder, Global Soap Project; Former Ugandan Refugee; Renowned Human Rights Activist

Harnessing Your Power to Create Change

From Ugandan refugee to successful entrepreneur who built a multi-million-dollar venture which takes innovative recycling practices that benefit global health programs, Kayongo will share his personal guiding principles, coined as S.E.L.F. – Service, Education, Leadership and Faith. He will share his account of life as a refugee and the turning point which lead him to a brilliant transformation as a social entrepreneur. Kayongo challenges participants to seek opportunities to improve, and most importantly, to maintain faith in yourself and your team to create an environment where everyone is empowered to thrive. This presentation will inspire a spirit of creative problem-solving while spurring you to invent your own self-made motto of success so you can create tangible change in the world.



EDUCATION PROGRAMS AND PRECONFERENCE OFFERINGS

Add to your 2019 Interdisciplinary Conference experience with a preconference offering. Dive deep into topics to improve your skills, organizational excellence, and the delivery of high-quality care.

SATURDAY, NOVEMBER 2 AND SUNDAY, NOVEMBER 3

8:30 a.m. – 5:00 p.m.

Hospice Manager Development Program's Foundational Course


Managing programs, systems and people becomes much easier once managers have the tools they need, and the Hospice MDP provides those tools. Created for new hospice managers, the MDP brings you the tools, resources, and knowledge you need to develop as a competent and confident hospice manager that can effectively handle the complex responsibilities within the hospice organization. This foundational course is the first step in the MDP program that is followed by instructor-led and self-paced online learning opportunities providing continued skill development.

Hospice Compliance Certificate Program

Successful programs today need to know the basics of healthcare compliance, including developing a compliance program, compliance risk assessment, compliance policies and procedures, and anonymous reporting. It is critical to look at hospice specific topics and how they apply in your organization, including a detailed review of the federal hospice regulations including Conditions of Payment, survey deficiencies, and preparing a plan of correction as response to a hospice survey. The importance of the Stark law, the Yates memo, anti-kickback statutes, and inducements for referrals will also be covered. In addition, content includes conducting an internal audit, looking at organizational ethics related to compliance, and audit scrutiny. Following the program, participants must complete and pass an online test to receive their certificates.

Community-Based Palliative Care: Beyond the Business Case – Operationalizing and Sustaining (PC1)

This fast-paced and interactive program focuses on operationalizing and sustaining a community-based palliative care program. Whether you are just beginning or have a mature program, the content is applicable. Program delivery model evolution will be discussed as will the use of metrics to demonstrate program value. Experts from mature programs will share their secrets of success. Participants will learn the importance of identifying and grooming future leaders. Explore how key partnerships are essential to sustainability. Finally, a deep dive into reimbursement, including regulatory, and compliance considerations and payer/provider relationships completes the seminar. Tools and resources will be provided to enable you to implement an action plan.



Very relevant with great information and well-timed break off discussions. The over-view of the regulations was just right for this course. This course is such a gem. I am so glad that I invested in it. I believe that there are many situations that I will handle with greater confidence and ability now.

2018 MDP PARTICIPANT

SUNDAY, NOVEMBER 3

Serious Illness Communications Skills Training (PC2)

9:00 a.m. – 5:00 p.m.

The Serious Illness Communications Skills Training teaches clinicians how to deliver serious news and conduct high quality conversations about goals of care and life-sustaining treatments with seriously ill patients. The seminar will feature interactive discussions utilizing role playing and practice exercises.

Don't Throw Solutions at the Problem to See What Sticks...A Six Sigma Approach to Focused Problem Solving (PC3)

9:00 a.m. – 12:00 p.m.

Six Sigma is a disciplined, statistical-based, data-driven approach and continuous improvement methodology for eliminating defects in a process or service. In this seminar, you will learn the basics of a Six Sigma DMAIC (Define, Measure, Analyze, Improve and Control) approach to quality care process improvement. You will also be given an opportunity to use tools to assist you in finding the root cause and solutions for any identified problem in your hospice and palliative care program.

CannaBLISS or CannABYSS: What Every Hospice/Palliative Care Professional Needs to Know About Cannabis (PC4)

9:00 a.m. – 12:00 p.m.

Are you looking to prepare yourself to support patients using medical cannabis? Curious as to how medical cannabis may impact opioid use? This seminar will address practical clinical, legal, and educational issues associated with medical cannabis use in the hospice setting drawing on literature from both FDA-approved and non-FDA approved cannabinoid-based products.

Demystifying Prognosis, Medication Relatedness and Coverage (PC5)

9:00 a.m. – 12:00 p.m.

Determining prognosis, medication relatedness and coverage is not a black and white issue. This case-based seminar takes a dive into the world of determining prognosis, relatedness, coverage, and deprescribing. Join this interactive seminar to discuss options for handling challenging cases and effectively communicating proposed changes or recommendations to patients, families, and other prescribers. Learn how to incorporate clinical assessment with relatedness tools to develop a prognosis-driven determination process.

For full faculty
information, program
descriptions and learning
outcomes:
nhcpc.org/IDC2019

CANCELLED Inviting the Wisdom of Death into Life (PC6)

1:30 p.m. – 4:30 p.m.

Keynote presenter, Frank Ostaseski will lead this seminar focusing on the essential wisdom dying can show us about living fully. Based on his acclaimed book, learn how his “Five Invitations” are mutually supportive principles, best practices for being with dying, and relevant guides to help us live a life of integrity, meaning, and purpose. This is a rare opportunity to harness the awareness of death to appreciate our own lives, to encourage self-exploration, clarify values, and to develop the necessary skills to engage and sustain compassionate action.

General Inpatient Care in Hospice – What’s New and What Continues...(PC7)

1:30 p.m. – 4:30 p.m.

GIP continues to be a focus for regulators and auditors, with questions on eligibility, documentation, imminent death, and why there is continuing scrutiny. What are the MACs looking for when they identify GIP as a topic for Targeted Probe and Educate? The FY2020 Hospice Wage Index final rule provides additional reimbursement for GIP. How will that change the revenue for freestanding hospice inpatient facilities and for hospital/SNF contracts? This seminar will focus on successfully providing GIP and excellent care, while meeting eligibility and documentation requirements and proactively preparing for scrutiny.

Collaborative Interdisciplinary Care for Pediatric Patients: Interactive Case Discussions (PC8)

1:30 p.m. – 4:30 p.m.

Children with chronic, complex, medical conditions have numerous stakeholders and partners involved in their care plan. Collaboration is key for maintaining continuity of care but coordination can be challenging. Through case discussions, this interactive seminar will explore the many aspects of caring for pediatric patients: medical and clinical care, interdisciplinary collaboration, referral sources, utilizing state coalitions, transitions, and concurrent care. Through hands-on activities, attendees will have take-aways to improve their interdisciplinary team approach to patient care.

EDUCATION SESSIONS

MONDAY – WEDNESDAY

Expert faculty and timely topics will challenge you as you explore the diverse session offerings. Align your IDC educational experience with your personal learning objectives.

CONFERENCE TRACKS

This conference offers more than 50 peer-to-peer educational sessions that will address these specific topic areas:



COMMUNITY-BASED PALLIATIVE CARE



INTERDISCIPLINARY TEAM LEADERSHIP



MEDICAL CARE



PEDIATRICS



QUALITY



REGULATORY



SUPPORTIVE CARE



TUESDAY AFTERNOON

Songs from the Heart

A Musical Event with John Mulder, MD and Grammy Award winner Tricia Walker

Join co-creators of “The Hospice Music Project,” for music and refreshments following an active day of learning. Clear your mind and open your heart to the experience – and enjoy!

SCHEDULE AT A GLANCE

SATURDAY, NOVEMBER 2

Preconference Programming

SUNDAY, NOVEMBER 3

Preconference Programming

MONDAY, NOVEMBER 4

Opening Entertainment

Opening Keynote – Senator Jacky Rosen

Education Sessions

MyNHPCO Networking Lunch

Education Sessions

Memorial Service

Welcome Reception in the Exhibit Hall

TUESDAY, NOVEMBER 5

Coffee in the Exhibit Hall

Keynote Presentation – Jonathan D. Fleece

Break in the Exhibit Hall

Education Sessions

Networking Lunch in the Exhibit Hall

Education Sessions

Songs from the Heart

Open Evening to Explore Orlando

WEDNESDAY, NOVEMBER 6

Closing Keynote – Derrek Kayongo

Education Sessions

The conference ends at 12:00 p.m. on Wednesday, November 6. Activities and times are subject to change. Check the conference website for updates and detailed information.

ADDITIONAL INFORMATION

QUESTIONS?

Call 800-646-6460 or email solutions@nhpco.org.

CONTINUING EDUCATION/CONTINUING MEDICAL EDUCATION CREDIT

This conference provides continuing education credit for Compliance Officers, Counselors, Nurses, Physicians, Quality Professionals, and Social Workers. Additional information is available online.

EXHIBITS AND ADVERTISING

To inquire about exhibit space, become a supporter, or to advertise during the conference, contact exhibit@nhpco.org.

MyNHPCO

Join the MyNHPCO Professional Communities for discipline-specific meetings and networking lunches on Monday, November 4. Connect with like-minded colleagues from across the country to connect, learn, and share. Start the conversation now and join a community at nhpco.org/mynhpco.

HOTEL INFORMATION

Gaylord Palms Resort & Convention Center
6000 West Osceola Parkway
Kissimmee, FL 34746
877-491-0442

Rates: \$229 single/double, plus applicable state and local taxes

Reservations: Make your hotel reservations directly with the Gaylord Palms Resort by October 8 to take advantage of the conference discounted group rate. Rooms are available on a first-come, first-served basis and may fill prior to the cut-off date.



*Participants can
reserve rooms online
at nhpco.org/IDC2019
or call: 877-491-0442*

YOUR CONFERENCE TOOLKIT

Making the case for time off, support, and travel and expenses to attend a conference requires a solid understanding of the potential benefits to your organization, supervisor, and colleagues. You need to be able to communicate those benefits clearly. Use the tools on our website to help “make your case”.

YOUR CONFERENCE CHECKLIST

- Register for the conference by September 12 to receive the early bird rate.
- Reserve your hotel room by October 8 to ensure room rate.
- Preview keynotes, preconference activities, education sessions and faculty information online.

EXPLORE ORLANDO

Visit our website
for information on offers
and attractions

PRICING

	EARLY BIRD <i>Ends 9/12/19</i>	REGULAR <i>9/13/19 - 10/8/19</i>	ONSITE <i>After 10/8/19</i>
Main Conference	\$600/\$850	\$675/\$925	\$750/\$1000
Hospice Manager Development Program's Foundational Course	\$650/\$1300	\$650/\$1300	\$725/\$1375
Hospice Compliance Certificate Program	\$650/\$1300	\$650/\$1300	\$725/\$1375
Community-Based Palliative Care: Beyond the Business Case - Operationalizing and Sustaining (PC1)	\$650/\$1300	\$650/\$1300	\$725/\$1375
Serious Illness Communications Skills Training (PC2)	\$400/\$800	\$400/\$800	\$475/\$875
Don't Throw Solutions at the Problem to See What Sticks...A Six Sigma Approach to Focused Problem Solving (PC3)	\$185/\$370	\$185/\$370	\$260/\$445
CannaBLISS or CannABYSS: What Every Hospice/Palliative Care Professional Needs to Know About Cannabis (PC4)	\$185/\$370	\$185/\$370	\$260/\$445
Demystifying Prognosis, Medication Relatedness and Coverage (PC5)	\$185/\$370	\$185/\$370	\$260/\$445
CANCELLED Inviting the Wisdom of Death into Life (PC6)	\$185/\$370	\$185/\$370	\$260/\$445
General Inpatient Care in Hospice – What's New and What Continues...(PC7)	\$185/\$370	\$185/\$370	\$260/\$445
Collaborative Interdisciplinary Care for Pediatric Patients: Interactive Case Discussions (PC8)	\$185/\$370	\$185/\$370	\$260/\$445

NOTE: Rates listed as Member/Non-Member



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WWW.NHPCO.ORG



REGISTER NOW AND SAVE!

EARLY BIRD ENDS SEPTEMBER 12

Register online at nhpco.org/IDC2019