

For more information about your conference hosts:

[AAHPM](#) | [HPNA](#) | [NHPCO](#)

We are here to assist you with any questions you may have. Check out our quick links or FAQs below.

[Attendee Chat](#) | [CE/CME Information](#) | [Keynotes Sessions](#) | [Session Groups](#)

Frequently Asked Questions

What are my login credentials?

Logins and passwords have been emailed by [NHPCO Conferences](#). Please check spam/junk folders as logins may be filtered by some inboxes. For login help, contact NHPCO's Solutions Center at 800-646-6460 or solutions@nhpco.org.

Can I share my login?

No, only individual registrations are available. Logins are unique to each individual and may not be shared. Access is only available to registered participants.

How do I access the recorded keynote/on-demand sessions?

Recorded sessions can be found by navigating to "Keynotes".

How do I access the keynote/on-demand session handouts?

Once in the keynote/on-demand session, navigate to the "Handouts" tab in the session description.

How do I access the live event?

Live Discussion Session Breakouts can be found by clicking "Keynotes". You can access this zoom meeting by clicking the title *Discussion Session Breakouts* or by clicking this [link](#).

Where is the agenda?

The agenda can be found by navigating to the lobby and clicking "Keynotes". Here you will be able to add or remove sessions to "My Agenda".

In what time zone are live activities listed?

All posted times are in the Eastern Time zone.

How long will the recordings and keynote/on-demand sessions be available?

Participants may access recordings and keynote/on-demand sessions until September 30, 2021.

Can I view the conference on my mobile device?

Yes, live activities and keynote/on-demand sessions are viewable on mobile devices.

Will there be networking?

During the Conference there will be ample opportunities for you to network with your peers throughout the day.

Session Groups: In the attendee lounge you will be able to chat and video call with colleagues. There will also be opportunities to join keynote session discussion groups where you can share ideas with other participants.

Peer to Peer Chat: From the attendee lounge click on Discussions & Chats. Then, in either Private Chats or Group Chats, search (by clicking the magnifying glass) for fellow attendee and follow the prompts on the screen for a text or video chat.

Will the conference include an Exhibit Hall?

No, this virtual conference will not have an Exhibit Hall. However, please visit the Supporter page and learn more about [Net Health](#) the Exclusive Supporter of the conference.

Can I earn continuing education credit by participating in the Virtual Conference?

The 2021 Virtual Conference offers continuing education credit for Nurses and Physicians who attend designated live streaming (live activities) and/or on-demand (enduring material) sessions. A Certificate of Participation is also available for Non-Physician Healthcare Professionals. [For more information about CE/CMEs for this conference, please click here.](#)

When can I get my CE/CME credit?

To receive CE/CME credit for a session, participants must watch the keynote session *or* participate in the live session, review the references provided, explore the discussion chats, and complete the evaluation located in the [Attendee Lounge](#) to request CE/CME credit by September 30, 2021. Certificates will be emailed to participants by October 31, 2021.

How do I complete a session evaluation?

Once you complete a session offering credit, your session evaluation will become available in the [Attendee Lounge](#).

What is the deadline to receive CE/CME credit?

The deadline to request CE/CME credit is September 30, 2021, for all sessions. All certificates will be emailed to participants by October 31, 2021. Requests for CE/CME credit after session deadline will incur a \$50 processing fee. CE/CME credit is NOT available after December 31, 2021.

How do I complete the overall conference evaluation?

At the conclusion of the conference, you will receive an email containing a link to the Overall Conference Evaluation. Your feedback is very important for our future educational program.

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