# NHPCO Membership An extension of your hospice and palliative care team.

# National Hospice and Palliative Care Organization



As the leading organization representing hospice and palliative care providers, NHPCO works to expand access to a proven person-centered model for healthcare—one that provides patients and their loved ones with comfort, peace, and dignity during life's most intimate and vulnerable experiences.

NHPCO gives ongoing inspiration, practical guidance, and legislative representation to hospice and palliative care providers so they can enrich experiences for patients and ease caregiving responsibilities and emotional stress for families. Our members are equipped with essential tools to stay current with leading practices, understand policy changes, and improve quality of care.

#### Your Voice in Washington, DC

NHPCO and its affiliate The Hospice Action Network, are dedicated to preserving and expanding access to hospice and palliative care in America. Together the organizations represent hospice and palliative care in Congress and before federal agencies. Most recently we worked to turn back a MedPAC recommendation to cut hospice reimbursement by 2%.

#### **Expand Your Compliance Team**

We're here to help you expand your compliance team. We deliver regulatory tools to help you reduce your risk, so your staff can focus on patients and families versus spending hours analyzing CMS rules or regulations. Our regulatory and compliance team is available to answer your questions about compliance with rules and regulations and provide education on proposed changes and their impact.

#### As a member, you have a wealth of regulatory and compliance resources including:

- Survey and audit preparedness tools
- Determining terminal prognosis, certification, and recertification
- Providing Continuous Home Care, General Inpatient Care, and Respite Care
- Traveling Patients
- Patient Discharges and Transfers
- Individualized regulatory assistance to answer your questions, by phone and/or email

#### **Stay Informed**

NHPCO members are up-to-date with what's happening in the hospice and palliative care community.

- NewsBriefs keeps you in the know every week
- NewsLine NHPCO's quarterly digital magazine, provides in-depth coverage of emerging issues
- Regulatory Alerts provide quick, easy to comprehend explanations of policy changes and how to prepare your organization to meet new requirements.

#### **Connect with Colleagues**

MyNHPCO is your virtual meet and greet space. It is a collaborative of discipline-specific groups that support the full range of professionals in the hospice and palliative care field. If you work in hospice and palliative care, there is a MyNHPCO community for you.

## This online networking community connects you with other NHPCO members, both next door and across the nation:

- Find solutions to challenges through discussion boards, direct messages, and a comprehensive resource library.
- Share your expertise with others facing a problem you've already solved.
- Learn from one of the professional communities' free webinar "Chats".

#### **Palliative Care**

As a member you will also receive access to the Palliative Care Playbook for Hospices. The Playbook is a guide for developing community-based palliative care and covers needs assessment, developing a business case, legal and regulatory considerations, quality and data, staffing, budgets, documentation, and reimbursement.

#### **Community Outreach**

NHPCO members are listed in an online find-a-provider directory to help patients, families, and referral sources find you.

NHPCO members have access to a collection of off the shelf outreach resources you can use to promote your program, saving you the time and expense of producing ad agency quality marketing materials. The tools include ad slicks, template press releases, social media graphics and articles, all of which can be customized for your program.

#### **Professional Education**

Member pricing on NHPCO's Professional Education saves you hundreds and keeps you up-to-date.

**Leadership & Advocacy Conference (LAC)** – where hospice CEOs, managers & executives connect with other leaders in the field

Interdisciplinary Conference (IDC) - the premiere conference for hospice and palliative care teams and individuals

Virtual Conference - a great way to bring your whole team together for in-depth learning and discussion.

**Online, at your own pace** - online courses cover a variety of topics such as: regulatory, clinical and palliative care - without leaving home. Perfect for an individual to fit into their schedule at the comfort of their own desk.

**Webinars** – live webinars with continuing education credits on a variety of hot topics such as: Supportive Care, Regulatory & Compliance, Community-Based Palliative Care, Interdisciplinary Team, Quality and Clinical.

NHPCO addresses the challenges providers navigate on a daily basis through a wealth of expert knowledge, resources and step-by-step solutions. Become a member, join over 3500 hospice and palliative care providers from across the country who find their community in NHPCO.



Journal of Pain and Symptom Management (JPSM), is the official Journal of NHPCO! This peer reviewed, internationally respected journal offers a forum for the exchange of ideas and information. Published monthly, the JPSM serves an interdisciplinary audience - providing the results of important new research and clinical practice. By adding a subscription with your membership you pay only \$160 compared to the \$579 you would pay if subscribing without an NHPCO membership.

#### **Benefits**

- Full online access to your subscription and archive of back issues
- Table of Contents alerts
- Access to all multimedia content, e.g. podcasts, videos, slides
- Fully-optimized mobile browsing experience on your smartphone or tablet

For more details, visit www.jpsmjournal.com

MSDS, Safety Data Sheet How much are you spending on your current OSHA safety data sheet requirements? More than \$55? If so, NHPCO can help you save! NHPCO's partner, MSDSonline®, provides an online library of safety data sheets, or SDSs (formerly known as material safety data sheets, or MSDSs). MSDSonline® has millions of safety sheets that contain the information you need to keep your organization safe from dangerous chemicals such as methanol, acetone, hydrochloric acid and millions of other hazardous substances.

#### The benefits to this online program include:

- OSHA-compliant electronic MSDS management
- 75% more efficient than paper-based systems
- Around-the-clock access to the online MSDS database
- Easy, right-to-know access for all staff & departments
- Built-in regulatory reports
- Extensive incident case management and record keeping tools

For more details, visit www.MSDSonline.com



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Contact Us: solutions@nhpco.org



### **NEW MEMBER PROVIDER APPLICATION**



Contact Information		
Primary Contact*	Primary Contact Title	
Primary Contact Email		
Company		
☐ Do NOT list this organization in the NH		
Address		
City	State	Zip
Phone	Fax	Email
*The Primary Contact will receive NHPCO Provider n	nailings, be listed as the point of contact for membersh	nip communications, and serve as the Voting Delegate.
section on the reverse side, and/or include		ease complete the additional location this application. NHPCO membership rules
require all locations of member organizat	cions must join or renew together.	
Demographics	Medicare Certified as a Hospice?	Where are your palliative care services
Geographic area served by this location	☐ Yes ☐ No	provided? (Check all that apply)
(Choose one)	If no, are you seeking Medicare	☐ Home (patient's residence)
☐ Primarily Urban	certification?	☐ Clinic☐ Inpatient facility/hospital☐
☐ Primarily Rural	☐ Yes ☐ No	☐ Skilled nursing facility/nursing home
☐ Mixed Urban and Rural	Agency Type	☐ Assisted Living Facility
Predominant Ownership (Choose one) ☐ Independent	(Select one, based on Medicare filing status)  ☐ Free Standing	What are your palliative care program's reimbursement sources?
□ Corporate chain	☐ Hospital Based ☐ Home Health Based	(Check all that apply)
□ Health Plan/Managed care/HMO	☐ Nursing Home Based	☐ Fee-for-service billing
☐ Integrated healthcare system	Thorsing frome Basea	☐ Medicare Home Health Care Benefit
(including VA)	Accreditations (select all that apply)	☐ Contracts with payers
☐ Continuing care retirement community	☐ Accreditation Commission for Health	☐ Arrangements with ACOs (Accountable
<ul><li>□ Correctional facility</li><li>□ Medicare certified home care agency</li></ul>	Care (ACHC)	Care Organizations) or MSSPs (Medicare
☐ University/academic institution	☐ Community Health Accreditation	Shared Savings Plans)
□ Other (Explain):	Program (CHAP)  Joint Commission	☐ Private-Pay ☐ Philanthropy
	Other:	☐ Parent Corporation
	☐ Not Accredited	How many years has your palliative
Tax Status. If government-owned and	Does this location provider non-hospice	care program been in operation?
not-for-profit, select 'Government' (Choose one)	palliative Care?	□ < 1 year
□ Non-profit □ For-profit □ Government	☐ Active Program ☐ No Program	□ 1-2 years
·	☐ Planning Stages	□ 3-5 years
Do you have a specialized pediatric	Does your palliative care program	□ > 5 years Is this location an inpatient facility?
program:	provide care based on the Clinical Practice Guidelines for Quality	•
Note: A pediatric palliative care program is a formal pediatric hospice and/or palliative care program that has dedicated staff with	Palliative Care (3rd edition)?	☐ Yes - How many beds at his location?
	☐ Yes ☐ No	
expertise in pediatric palliative care.		What level of care is provided here?
☐ Yes ☐ No		□ Acute/GIP
Staff Size: How many staff do you have across your hospice and palliative care locations?		☐ Mixed Use
		☐ Residential Care
		☐ Respite Care

#### **Dues and Optional Services DUES CALCULATION FORMULA** A. Total number of new patients admitted Dues are based on the number of new hospice patients in the previous 12 months: admitted during the previous 12 months - for all locations affiliated the ogranization. Members are expected to include B. Multiply admissions x \$10.25 to calculate dues \$ (Minimum dues are \$600. If calculation is less than \$600 enter \$600) admissions from all hospice locations within their organization when calculating dues. Individual hospice service sites of a \$ +500.00 C. New Member Application Fee (required) corporate entity may not join separately. D. Total New Member Dues (add B+C) **OPTIONAL SERVICES** ☐ Online Material Safety Data Sheet (MSDS) Program. A. Fee for First Location \$ +55.00 The annual fee for the first location is \$55 and \$27.50 for each additional location. If ordering subscriptions for more B. Additional locations # x \$27.50 than one location, use the additional section to identify the C. Total MSDS MSDS program contacts at each location. MSDS contact information is required if purchasing a subscription for this location. List only one MSDS MSDS CONTACT NAME Contact per location. PHONE EMAIL (Required) □ Sign me up for a one-year subscription (12 issues) to the Journal of Pain and Symptom Management \$160.00 Total - Dues and Optional Services, and Contributions Your organization's membership will begin the date the application is processed by NHPCO and will carry a 12 month term. **Payment** CARD NUMBER EXPIRATION DATE Mail payment with completed forms to NHPCO. Make a copy of all forms for your records. ☐ My check is enclosed in full. Check #\_\_\_\_ (Made payable to NHPCO) Visa/MC Cvv Code: **AMEX Cvv Code:** ☐ Please charge my: ☐ VISA 3-digits back right sid.e 4-digits front right side. SIGNATURE OF PERSON WHO COMPLETED FORM NAME ON CARD (PLEASE PRINT CLEARLY) PRINT NAME DATE SIGNATURE DATE Membership dues are non-refundable. Return all forms with payment to: NHPCO, PO Box 71178, Charlotte, NC 28272-1178 or Fax to: (703) 837-1233. For overnight/express payment: NHPCO, Attn: Box 3242, c/o Remitco/Deluxe, 6125 Lakeview Road, Suite 800, Charlotte, NC 28269 National Hospice and Palliative Care Organization's Federal Tax ID 541096334. Allow up to two weeks for processing. If you have any questions about this application, please call or email the NHPCO Solutions Center at 800-646-6460 or solutions@nhpco.org. **Additional Location Information** Let us know about the other hospice and palliative care service locations your organization operates. If you have more than one subsidiary location, please attach a list of all locations. Be sure to include all of the information requested below if attaching additional locations. You can also add MSDS Subscriptions for added locations using this form. Please add \$27.50 per subscription to your MSDSOnline section of the application from. Location Name CONTACT INFORMATION Address Zip\_ State City\_\_ Phone **Location Contact Person** Location Contact Email MSDS Contact Person (required) \_\_\_ MSDS Contact Email \_ MSDS Contact Phone

Is this location an inpatient unit or facility? 

Facility Inpatient Unit - If Inpatient, How many beds?