NHPCO’s Quality Connections

A program designed to engage hospice and palliative care providers in continuous quality improvement consisting of four components: Education, Application, Measurement, and Innovation.

Learn how to earn your quality rings at www.nhpco.org/qualityconnections
2022 Quality Updates

- New Portal Go Live completed August 4th, 2022
  - Enhancement of the User experience
  - Realtime Program Updates are visible to users

- Equity and Inclusion Needs Survey:
  - Now under the Education Pillar, to align with the DEI content in Education pillar
  - Completion of the survey will be credit under either the Education or Measurement pillar
  - Credit is allocated manually for all Surveys

- Quarterly QC Rings and Map Updates coming in October!

*Stay tuned for Quality Connections Corner during monthly Quality Office Hours!! (coming October 2022)*
Quality Connections Program Review

QAPI- Self Assessment Completion

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>QAPI Completion</td>
<td>113</td>
</tr>
<tr>
<td>Total QC Enrollees</td>
<td>293</td>
</tr>
<tr>
<td>% of QAPI Completion</td>
<td>38.5%</td>
</tr>
</tbody>
</table>

*as of Aug 10, 2022, QC 2022 Program Portal
# State of the Union – Q2 Activity Update

<table>
<thead>
<tr>
<th>Activities completed Per QC Pillar as of Q1</th>
<th>Activities completed Per QC Pillar as of Q2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education</td>
<td>Education</td>
</tr>
<tr>
<td>100</td>
<td>268</td>
</tr>
<tr>
<td>Application</td>
<td>Application</td>
</tr>
<tr>
<td>84</td>
<td>274</td>
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<td>Measurement</td>
<td>Measurement</td>
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<tr>
<td>56</td>
<td>100</td>
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<tr>
<td>Innovation</td>
<td>Innovation</td>
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<tr>
<td>0</td>
<td>98</td>
</tr>
<tr>
<td><strong>Total Activities Completed</strong></td>
<td><strong>Total Activities Completed</strong></td>
</tr>
<tr>
<td><strong>240</strong></td>
<td><strong>740</strong></td>
</tr>
</tbody>
</table>

*as of Aug 10, 2022 QC Program Portal*
Quality Connections – Taking Big Strides

2022 Quarter 1

- 269 organizations enrolled
- 24% of members completed QAPI
- 240 Total Activities
- 23 Total Rings

2022 Quarter 2

- 293 organizations enrolled
- 38.5% of members completed QAPI
- 740 Total Activities
- 94 Total Rings

63 Organizations have achieved at least 1 ring

*as of Aug 10, 2022 QC Program Portal*
Feedback

Key Themes

- 2022 Program Enrollment
- Measures of Excellence (MOE) Survey
- QC Content
- PIP Credits
- ECHO and Conference Credits

- There is NO deadline to enroll in the program.
- 2 credits for completing all 4 quarters of MOE. Survey is in process of being simplified
- Credit for Equity and Inclusion Needs Survey will be available under either Education or Measurement pillar for **PY 2022**
- Performance Improvement Projects (PIP) receive credits after review of the project. The Quality team is on hand to review adhoc or walk through any areas of the Project.
- BiteSizeQI credits are applied separately – an organization MAY be able to obtain credits in both areas simultaneously
- Choose to participate in ECHO sessions in various capacities for multiple QC credit opportunities!
- Poster abstract submissions are open for IDC 23, any submissions approved in the 2022 program year will be applied to PY 2022!
Thank You
For Your Attention!

Any Questions

Email: qualityconnections@nhpco.org or quality@nhpco.org