

Quality Connections 2022

Open Forum

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NHPCO's Quality Connections

A program designed to engage hospice and palliative care providers in continuous quality improvement consisting of four components: Education, Application, Measurement, and Innovation.

Learn how to earn your quality rings at www.nhpc.org/qualityconnections



Education



Application



Measurement



Innovation

2022 Quality Updates

- ❖ New Portal Go Live completed August 4th, 2022
 - ✓ Enhancement of the User experience
 - ✓ Realtime Program Updates are visible to users
- ❖ Equity and Inclusion Needs Survey:
 - ✓ Now under the Education Pillar, to align with the DEI content in Education pillar
 - ✓ Completion of the survey will be credit under either the Education or Measurement pillar
 - ✓ Credit is allocated manually for all Surveys
- ❖ Quarterly QC Rings and Map Updates coming in October!

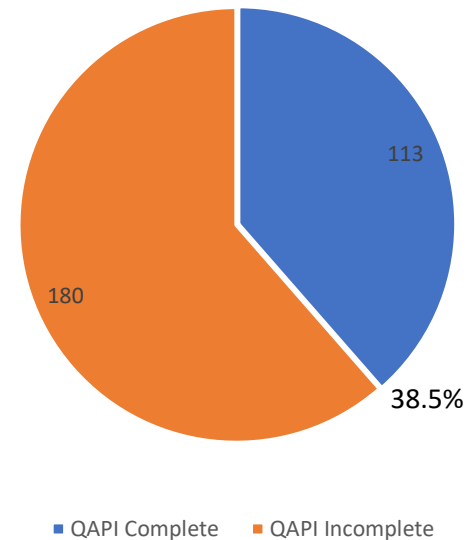
***Stay tuned for Quality Connections Corner during monthly Quality Office Hours!!
(coming October 2022)***

Quality Connections Program Review

QAPI- Self Assessment Completion

QAPI Completion	113
Toal QC Enrollees	293
% of QAPI Completion	38.5 %

QAPI Completion



**as of Aug 10, 2022, QC 2022 Program Portal*

State of the Union – Q2 Activity Update

Activities completed Per QC Pillar as of Q1	
Education	100
Application	84
Measurement	56
Innovation	0
Total Activities Completed	240




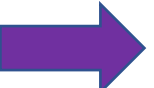
Activities completed Per QC Pillar as of Q2	
Education	268
Application	274
Measurement	100
Innovation	98
Total Activities Completed	740

**as of Aug 10, 2022 QC Program Portal*

Quality Connections – Taking Big Strides

2022 Quarter 1

2022 Quarter 2

- 269 organizations enrolled 
 - 24% of members completed QAPI 
 - 240 Total Activities 
 - 23 Total Rings 
- 293 organizations enrolled
 - 38.5% of members completed QAPI
 - 740 Total Activities
 - 94 Total Rings

63 Organizations have achieved at least 1 ring

**as of Aug 10, 2022 QC Program Portal*

Feedback

Key Themes

- **2022 Program Enrollment**
- **Measures of Excellence (MOE) Survey**
- **QC Content**
- **PIP Credits**
- **ECHO and Conference Credits**

- There is NO deadline to enroll in the program.
- 2 credits for completing all 4 quarters of MOE. Survey is in process of being simplified
- Credit for Equity and Inclusion Needs Survey will be available under either Education or Measurement pillar for **PY 2022**
- Performance Improvement Projects (PIP) receive credits after review of the project. The Quality team is on hand to review adhoc or walk through any areas of the Project.
- BiteSizeQI credits are applied separately – an organization MAY be able to obtain credits in both areas simultaneously
- Choose to participate in ECHO sessions in various capacities for multiple QC credit opportunities!
- Poster abstract submissions are open for IDC 23, any submissions approved in the 2022 program year will be applied to PY 2022!

Thank You
For Your Attention!

Any Questions



Email : qualityconnections@nhpc.org or quality@nhpc.org